
Privacy Statement

This page details the privacy statement for Ipes Investor Services (Guernsey) Limited trading as www.theIDregister.com (<http://www.theIDregister.com>) (“we”, “us” and “our”).

We provide a web portal where any user who publishes or subscribes to KYC information may access the services we offer through the website www.theIDregister.com (<http://www.theIDregister.com>) (the “Site”). The Site is owned by us, a limited company registered in Guernsey under Company Number 57109 and with a registered office at 1 Royal Park Plaza, St Peter Port, Guernsey GY1 2HL.

For the purposes of the Data Protection (Bailiwick of Guernsey) Law, 2001, the data controller is Ipes Investor Services (Guernsey) Limited. The data controller has appointed the following entities within its corporate group as its representative:

- Ipes Investor Services (UK) Limited as its representative in the United Kingdom as required by the Data Protection Act 1998
- Ipes Investor Services (Ireland) Limited as its representative in Ireland as required by the Data Protection Acts 1988 and 2003
- Ipes Investor Services (Jersey) Limited as its representative in Jersey as required by the Data Protection (Jersey) Law 2005.

With effect from May 2nd 2018, The data controller has appointed the following entities within its corporate group as its representative:

- Ipes Investor Services (Ireland) Limited as its representative in the European Union as required by the General Data Protection Regulation (Regulation EU 2016/679)
- Ipes Investor Services (Jersey) Limited as its representative in Jersey as required by the Data Protection (Jersey) Law 2005.

This privacy statement applies to all those accessing the Site, including Authorised Users and their agents or delegates (“you”, “your”). This privacy statement only covers this website <http://www.theIDregister.com> and it does not cover any sites that you can link to from this site so you should always be aware when you are moving to another site and read the privacy statement on that site.

This privacy statement is not intended to and does not create any contractual or other legal rights in or on behalf of any party.

The Law

The following laws regulate how we collect, store, manage, use, disclose and provide access to personal information:

- Data Protection (Bailiwick of Guernsey) Law, 2001
- Data Protection Act, 1998 (UK)
- Data Protection Acts 1988 and 2003 (Ireland)
- Data Protection (Jersey) Law 2005
- General Data Protection Regulation (Regulation EU 2016/679) and the supplemental provisions in the national laws of Guernsey, Jersey, Ireland and the United Kingdom each as amended from time to time.

Public Areas of Site

When using the public areas of this site you are not required to provide us with any personal information and we do not monitor or collect any personally identifiable information from you on your use of the public portions of this site. We may track the number of users who visit areas of the site, but this tracking will not identify you.

How We Collect Personal Information from you

When you register to use the Services provided through the Site we will ask you to voluntarily provide us with certain personally identifiable data, such as your name, date of birth, address, telephone number, e-mail address, driver’s licence, passport details, bank account details, credit or debit card details, investment information and employment information.

We may also collect details of your visits to the Site (including but not limited to traffic data, location data, IP addresses, weblogs and other communication data, and the resources that you access).

Generally, this information will be collected directly from you, for example when you fill out an application form, upload CDD documents, submit an online form to us, use the Services, connect with other users, download information or correspond with us.

We will retain your personal information for as long as you are using the Services provided through the Site, and for such additional period as we may be required to retain such personal information under applicable law.

Reasons For Collecting Personal Information

We collect personal information from you and process such personal data for a variety of reasons:

- Opening and operating an account with us
- Processing an investment application from you or managing your investments(s); including communicating about your investment(s)
- To notify you about changes to the Site
- Accessing the Site and Services
- Sending marketing communications in relation to information, products or services which you have requested from us or which we feel may interest you, where you have consented to be contacted for such purposes
- Personalising your experience
- To carry out our obligations arising from any contracts entered into between you and us, including accounting, billing and other internal administrative purposes
- Complying with our legal obligations under applicable laws and to the extent required by applicable laws, rules or regulations, including at the request of any competent authority, court or regulator.

By creating a profile through the Site you consent to the collection and processing of your personal information for the above purposes, which is conducted on the basis of: such consent; necessity for performance of obligations under our contract with you; and necessity for compliance with legal obligations to which we are subject. You may withdraw your consent at any time by written notice to us.

Disclosure of Your Information to Third Parties

We will not disclose or transfer personal information to third parties for the purposes of marketing or profiling, however we may disclose or transfer such information to agents or third parties authorized to act on our behalf or to third parties (including Ipes Investor Services (UK) Limited, Ipes Investor Services (Ireland) Limited and Ipes Investor Services (Jersey) Limited) only for the purposes of providing the Services.

Please note that the sharing of personal information uploaded to the Site may be seen by others and by uploading it and sharing it with other users, you consent for it to be shared by those with whom you connect, including their Super Users, Authorised Users, their agents or delegates. Your choices as to who is able to see your personal information will be respected and we will not transfer that information to others, save as set out in this privacy statement. To the extent that your personal data is transferred to a country outside the European Economic Area such transfer will only be undertaken with your consent, which will be given by you by connecting with a person located outside the European Economic Area.

On occasion, we will use and disclose statistical data regarding the use of the Services, but this will not include personal information or any identifiers from which you could be identified. Your personal information will not be used in advertisements for the Services.

Security

We have strict security and confidentiality procedures covering the storage and disclosure of your information in order to safeguard it, prevent unauthorised access and to comply with applicable laws. Whilst we do our best to safeguard your personal information, we cannot ensure or warrant the security of any information that you transmit to us.

Cookies/IP addresses

Cookies are pieces of information that your web browser transfers to your computer's hard drive for record keeping purposes. Cookies can make the web more useful by storing information about your preferences on a particular site, thus enabling web site owners to provide more useful features for their users. For more information about our Cookies policy, please click [here](#).

We do not currently log user IP addresses (the location of your computer on the internet) but we reserve the right to for systems administration and trouble-shooting purposes. We do not log IP addresses to track a user's session, nor do we link IP addresses to anything personally identifiable. Your browser will also inform us of the type of computer or operating system being used by you.

Access to your information and contacting Ipes

You have a right to access your information to check whether it is accurate and up to date. Should you wish to access or amend information held about you, or if you have any other queries on our privacy policy or site security please contact us using the details provided below. In addition, you have the ability to view and edit your information online.

You have the right to request the rectification or erasure of your personal information and the right to restrict or object to any processing in relation to such personal information. You also have the right to data portability. If you wish to exercise any of these rights, please contact us using the details provided below.

Privacy Complaints

We work hard to ensure that the service we provide meets your expectations. However, should you wish to raise any issues regarding the operation of this privacy statement or its impact on you, please contact us using the contact details provided below.

If your complaint remains unresolved following completion of our internal complaints procedures you have a right to lodge a complaint with the Data Protection Commissioner for Guernsey, the Information Commissioner (UK), the Data Protection Commissioner (Ireland), the Information Commissioner (Jersey) or any other relevant data protection supervisory authority.

Monitoring Telephone Calls and e-mails to Our Offices

Telephone calls using the telephone numbers provided on this web site and all Ipes Investor Services extensions and e-mail correspondence with Ipes Investor Services via generic or individual employees e-mail addresses may be recorded or monitored. By using such communication methods you are consenting to the recording or monitoring of the same.

Changes to this privacy statement

If this privacy statement changes in any way, an updated version of it will be placed on this page. Regularly reviewing this page ensures that you are always aware of what information is collected by us, how it is used and under what circumstances it will be shared with other parties. (Clearly should the policy change, information already collected will remain subject to the terms and conditions that applied at the time of collection).

Contacting Us

Should you have any questions or comments about this Privacy Statement, or otherwise wish to contact us, our data protection officer or our representatives please contact us at help@theidregister.com or contact, through the Site at www.theidregister.com/contactus, or by post as follows:

- Ipes Investor Services (Guernsey) Limited 1 Royal Plaza, Royal Avenue, St Peter Port, Guernsey, GY1 2HL;
- Ipes Investor Services (Jersey) Limited Sixth Floor, 37 Esplanade, St Helier, Jersey JE2 3QA;
- Ipes Investor Services (UK) Limited 9th Floor, 1 Minster Court, Mincing Lane, London, EC3R 7AA;
- Ipes Investor Services (Ireland) Limited Heron House, Blackpool Retail Park, Blackpool, Cork, T23R50R'

Effective May 25th 2018, the Data Protection Officer for Ipes Investor Services group of companies will be Mark Quigley who can be contacted at mark.quigley@theidregister.com